

VOLKSOFT TECHNOLOGIES PRIVATE LIMITED

Plot No - 9, Second Floor,
Sai Nidhi Building, Krishnapuri Colony,
West Maredpally,
Secunderabad - 500 026
Phone: +91-9849308706

AMC Intimation Note

Name & Address of Customer: Bhimavaram Institute of Engineering & Technology, Gnananandha Ashramam Road, Pennada, Bhimavaram, West Godavari - 534 243.	Letter No : 0049/2017-18 Date : 01-05-2017
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S.NO	Description	Qty	Value	Amount
1	Annual Maintenance Charges for EzSchool Software for the period from 01-05-2017 To 30-04-2018	1	35000.00	35000.00
	Service Tax @ 15%			5250.00
	Total			40250

*Tax amount rounded upto 1 rupee

Rupees in words: Forty Thousand Two Hundred Fifty Only.

Terms & Conditions:

Version Upgrade:

Latest version upgrades will be provided on case to case basis.

Product Support:

- 1) Off-site support will be provided on all working days during working hours over the phone and on-line (internet) from our help desk. Expenses like conveyance, Travelling, Lodging & Boarding at actuals to be reimbursed by the client in case of executive visit.
- 2) One-time online re-installation would be provided at free of cost and later it would be chargeable during AMC period.
- 3) Complaints shall be attended to within 24 hours of receipt barring unforeseen circumstances.
- 4) The maintenance services will normally be offered between 9:00 AM to 6:30 PM on week days except all Sundays, Second Saturdays and all public holidays. Any complaint registered after 5:30 PM on any working day will normally be attended only on the next working day.
- 5) Service Charges for providing re-training and re-installation shall be charged extra as the same are not covered under AMC.
- 6) No works will be undertaken after the AMC period.
- 7) Payment should be made 100% in advance through Demand Draft / Online Cheque in favour of Volksoft Technologies Private Limited.
- 8) AMC period/duration will be calculated from 1st May to 30th April every year. AMC date cannot be changed due to process delay, if any. Break in AMC period will not be accepted.
- 9) This Contract is valid for the period from 01-05-2017 To 30-04-2018. Paid amount is neither adjusted nor refunded. All disputes are subjected to Secunderabad Jurisdiction only.
- 10) AMC amount will be appreciated minimum Ten percent every year.

for VolkSoft Technologies Pvt. Ltd.

Authorised Signatory

We accept the above terms and conditions of the contract and do hereby enter into an Annual Maintenance Contract which covers the maintenance of EzSchool software.

Authorised Signatory.
(Please affix office seal)


Dr. KOPPARTHI SURESH
PRINCIPAL
BHIMAVARAM INSTITUTE OF
ENGINEERING & TECHNOLOGY

VOLKSOFT TECHNOLOGIES PRIVATE LIMITED

Plot No :- 9, Second Floor,
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AMC Intimation Note

Name & Address of Customer:	
Bhimavaram Institute of Engineering & Technology Gnananandha Ashramam Road, Pennada, Bhimavaram, West Godavari	Letter No : 035/2018-19. Date : 25-04-2018

S.NO	Description	Qty	Value	Amount
1	Annual Maintenance Charges for EzSchool Software for the period from 01-05-2018 To 30-04-2019.	1	35000.00	35000.00
	GST @ 18 %			6300.00
			Total	41300

*Tax amount rounded upto 1 rupee

Rupees in words: Forty One Thousand Three Hundred Only.

Terms & Conditions:

Version Upgrade:

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- 8) AMC period/duration will be calculated from 1st May to 30th April every year. AMC date cannot be changed due to process delay, if any. Break in AMC period will not be accepted.
- 9) This Contract is valid for the period from 01-05-2018 To 30-04-2019. Paid amount is neither adjusted nor refunded. All disputes are subjected to Secunderabad Jurisdiction only.
- 10) AMC amount will be appreciated minimum Ten percent every year.

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AMC Intimation Note

Name & Address of Customer: Bhimavaram Institute of Engineering & Technology Gnananandha Ashramam Road, Pennada, Bhimavaram, West Godavari	Letter No : 005/2020-21. Date : 05-05-2020.
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S.NO	Description	Qty	Value	Amount
1	Annual Maintenance Charges for EzSchool Software for the period from 01-05-2020 To 30-04-2021.	1	35000.00	35000.00
	GST @ 18 %			6300.00
			Total	41300

*Tax amount rounded upto 1 rupee

Rupees in words: Forty One Thousand Three Hundred Only.

Terms & Conditions:

Version Upgrade:

Latest version upgrades will be provided on case to case basis.

Product Support:

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- 8) AMC period/duration will be calculated from 1st May to 30th April every year. AMC date cannot be changed due to process delay, if any. Break in AMC period will not be accepted.
- 9) This Contract is valid for the period from 01-05-2020 To 30-04-2021. Paid amount is neither adjusted nor refunded. All disputes are subjected to Secunderabad Jurisdiction only.
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(Signature)
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AMC Intimation Note

Name & Address of Customer: Bhimavaram Institute of Engineering & Technology Gnananandha Ashramam Road, Pennada Bhimavaram, West Godavari	Letter No : 005/2022-23. Date : 05-03-2022.
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S.NO	Description	Qty	Value	Amount
1	Annual Maintenance Charges for EzSchool Software for the period from 01-04-2022 To 31-03-2023.	1	35000.00	35000.00
Total				35000

*Tax amount rounded upto 1 rupee

Rupees in words: Thirty Five Thousand Only.

Terms & Conditions:

Version Upgrade

Latest version upgrades will be provided on case to case basis

Product Support:

- 1) Off-site support will be provided on all working days during working hours over the phone and on-line (internet) from our help desk. Expenses like conveyance, Travelling, Lodging & Boarding at actuals to be reimbursed by the client in case of executive visit.
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